

# ANTHONY C. DUNSTER

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## EDUCATION

**Technology Teacher Education: Multimedia**, B.S. College of Engineering Apr 2012  
*Brigham Young University* Provo, UT

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## WORK EXPERIENCE

**Client Care Consultant** Aug 2010–Present  
*Adobe (Technology Powered by Omniture)* Orem, UT

- Consult with Adobe Digital Marketing Suite clients on their website analytics
- Assist clients with anything they need to make them successful in their market

**Logistics Coordinator** Feb 2010–May 2010  
*Nerve Custom Integrators* Salt Lake City, UT

- Track equipment inventory, purchasing, sales, coordinate customer installs, project wrap up, collections, customer satisfaction, and any other responsibilities as needed.

**Support Technician – Technical Support Department** Aug 2009–Feb 2010  
*Xactware* Orem, UT

- Assist Xactware customers over phone or online chat with any needs they might have from troubleshooting errors to installing/configuring Xactware software

**Owner/Operator** Aug 2004–Present  
*Dunster Castle Creations* Provo, UT

- Create DVDs from the beginning video editing stages through product delivery
- Editing the video/audio, creating the graphics, making the DVD menus, designing and printing the entrapment and DVD labels, product assembly, and shipping
- Freelance photography as needed including event and portrait photography

**Assistant Computer Support Representative – Helpdesk Technician** Aug 2003–Aug 2008  
*BYU College of Humanities & BYU English Department* Provo, UT

- Assist professors with computer issues by phone or in person
- Install or troubleshoot hardware and software in college computers

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## TECHNICAL SKILLS

- Adobe CS5.5 - Premiere Pro, Encore  
DVD, Photoshop, Dreamweaver,  
Lightroom.
- Adobe Digital Marketing Suite
  - SiteCatalyst
  - Discover
  - SearchCenter+
- Adobe Scene7
- Mac OSX & Windows
- Xactimate/XactRemodel/XactContents
- Drupal web content management system
- RightNow helpdesk incident management
- Hardware and software installation and troubleshooting
- HTML/CSS programming
- TCP/IP network setup and troubleshooting
- Photography and videography

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## VOLUNTEER WORK & ACHIEVEMENTS

**Webmaster** May 2004–2007  
*BYU Folk Dance Club*

- Maintain website and create new pages as needs expand
- Implemented new club member database and photo gallery

**Volunteer Representative** June 1999–June 2001  
*The Church of Jesus Christ of Latter-day Saints* Santa Rosa, California

**Eagle Scout Award** May 1997  
*Boy Scouts of America*